



CUSTOMER CARE

Privacy

Shop with peace of mind.

Bottom line: We respect your privacy & would never share your contact info.

We at Simply Pure Meditation have the utmost respect for your privacy. We will not violate this philosophy. Any information that we gather from our visitors will be compiled anonymously and used solely for our statistical purposes to help us improve the shopping experience for our customers.

Shipping Information

- Shipping cost are based on your location
- Processing Time: Orders are shipped from our warehouse within 2-3 business days, Monday–Friday, after payment and delivery address verification.

Returns Policy

- Tea Products: Tea cannot be returned as it is a food product. We recommend trying smaller sample sizes to ensure satisfaction before committing to larger bulk sizes.
- Steepware Returns: For unopened/unused Steepware, we offer store credit (minus the cost of return shipping) within 30 days of your delivery date.
- Incorrect or Damaged Items: If you received an incorrect or damaged item, please contact us via call or email within 30 days of your delivery date, and we will rectify the problem immediately!

Cookies

Third party vendors, including Google, use cookies to serve badges and ads based on user's prior visits to our website. Users may opt out of Google's use of cookies by visiting the Google advertising opt-out page. If you have any privacy concerns, please contact us at support@simplypuremeditations.com; we take all privacy concerns very seriously and will respond promptly.

Email

We hate spam too, so rest assured we will never give your email to anyone!

Need More Help?

If you have any further questions or need assistance with your order, please don't hesitate to contact us at support@simplypuremeditations.com. We're here to help you enjoy the perfect cup of tea!